

# Native Child and Family Services of Toronto

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Linda Crockett

Trauma Informed Services

The Canadian Institute of Workplace Bullying Resources

4220-97 Street, Edmonton, AB

August 23, 2023

Dear Linda and Team,

We are writing to express our sincere gratitude for the exceptional training workshops that The Canadian Institute of Workplace Bullying Resources provided to our team. The sessions focused on addressing lateral violence and workplace bullying were not only informative but also transformative, leading to a significant positive impact within our organization.

The quality of the training was outstanding, and we are delighted to share that it was received with great enthusiasm by all members of our team. The content was thoughtfully curated, well-structured, and expertly presented, making it highly engaging and relevant to our workplace environment. The discussions that emerged during and after the training have been incredibly valuable in fostering a deeper understanding of the issues surrounding workplace bullying and lateral violence.

One of the remarkable aspects of the training was the incorporation of Indigenous ways of being into the content discussions. This demonstrated a genuine commitment to inclusivity and cultural sensitivity, which resonated deeply with our team. By integrating these perspectives, the institute not only enriched our learning experience but also reinforced the importance of acknowledging and respecting diverse cultural contexts.

Furthermore, we commend the institute for their skillful approach in supporting our learners throughout the training. The facilitators exhibited a thorough understanding of the subject matter, and their ability to navigate complex discussions while maintaining a safe and respectful environment was truly commendable. This contributed significantly to the positive atmosphere that emerged from the workshops and has encouraged ongoing dialogue among our team members.

As a result of the training provided by The Canadian Institute of Workplace Bullying Resources, facilitated by Linda Crockett, Trauma Informed Services, our organization has experienced a marked shift in the way we address workplace dynamics and interpersonal relationships. The tools and insights gained from the sessions have empowered us to recognize and mitigate potential instances of workplace bullying and lateral violence, fostering a healthier and more supportive environment for everyone involved.

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We would like to extend our heartfelt appreciation to The Canadian Institute of Workplace Bullying Resources for their invaluable contribution to our organization. The impact of their training has been profound, and we are confident that the knowledge and skills acquired will continue to shape our workplace positively for years to come.

Once again, thank you for your dedication to promoting a respectful and inclusive workplace culture. It has been a pleasure to collaborate with your institute, and we look forward to the possibility of working together again in the future.

Sincerely,

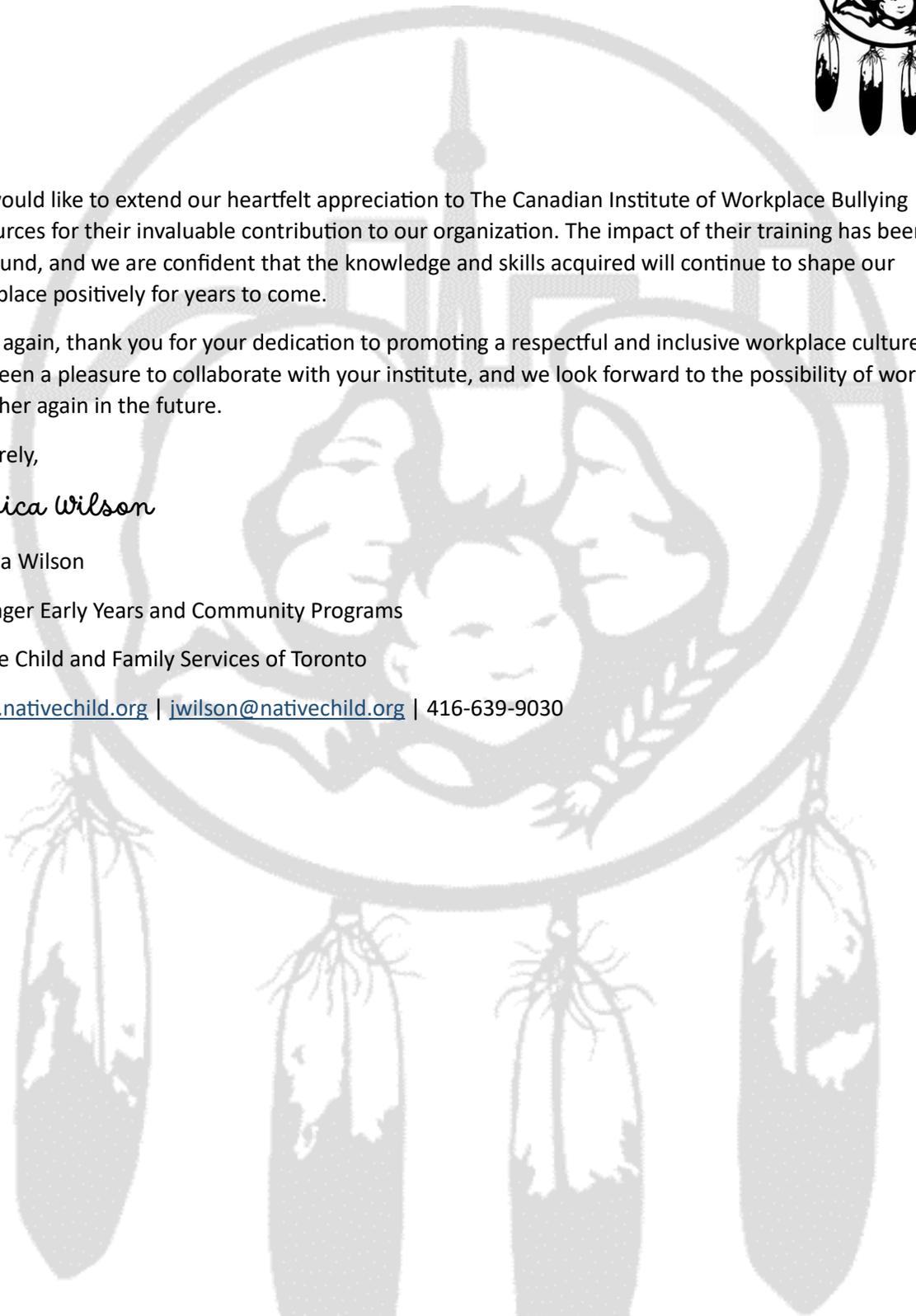
*Jessica Wilson*

Jessica Wilson

Manager Early Years and Community Programs

Native Child and Family Services of Toronto

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